Grievance Redressal Cell (2021-2022)

The institution has a grievance redressal cell. It looks into general and academic complaints of the staff and students. It promptly tries to offer solutions for their redressal in periodical meetings of the committee. The staff and students are notified to communicate their complaints about administration, library, academics etc. to the Grievance Redressal Cell. If the grievances are not within the purview of the committee, then the issues are brought to the notice of the authorities.

Objectives

- To create a platform where staff and students can raise their problems about academic and non-academic matters
- To receive suggestions from the students for improvement
- To ensure effective solution to students to redress their problems

Functions

- The cases are attended promptly on the receipt of return grievances from students
- The cell reviews all cases and acts accordingly as per the policy
- The cell submits report to the authority regarding the cases attended

Committee for Grievance Redressal Cell

Ms. Annie Antony (I/C Principal)

Dr. Rajdeep Morey (Vice Principal and HoD, Arts Department)

Dr. Amita Badiyani (HoD, Science Department)

Dr. Kesar Lalchandani (HoD, Accounts Department)

Ms. Manya Hardwani (HoD, Commerce Department)

Ms. Sabina Ansari (HoD, I.T Department)

Dr. Kanyakumari Basani (HoD, C.S Department)

Dr. Nikita Shrivastava (HoD, B.M.S. Department)

Mr. Atul Pandey (HoD, BAF Department)

Mr. Ravi Ahuja (HoD, BBI Department)

Mr. Rahul Dhomase (Office Superintendent)

Principal
L. D. Sonawane College
of Arts, Commerce & Science
Kalyan (W),



Laxman Devram Sonawane College, Kalyan (w) Committee for Grievance Redressal Cell

Notice

8/10/2021

The online meeting for the Grievance Redressal Cell has been organised on Monday 11th October 2021 at 11.30 am on zoom app.

Agenda for the meeting-

- 1) To conduct webinar for the activities.
- 2) Any other matter with the permission of the chair.

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Laxman Devram Sonawane College, Kalyan (w)

Grievance Redressal Cell Meeting -1 MINUTES (Academic year 2021-22)

Due to covid an online meeting for the Grievance Redressal Cell was conducted on Monday 11th October. 2021 at 11.30 am on zoom app. The following members were present in the meeting-

Members —

1.Ms.Annie Antony (I/C Principal)

2.Prof. Damodhar Morey (Vice Principal and HOD, Arts Department)

3.Dr. Amita Badiyani (HOD, Science Department)

4.Dr.Kesar Lalchandani (HOD, Accounts Department)

5.Prof.Manya Hardwani (HOD, Commerce Department)

6.Prof.Sabina Ansari (HOD, I.T Department)

7.Prof.Kanyakumari Basani (HOD, C.S Department)

8.Prof.Nikita Shrivastava (HOD, B.M.S. Department)

9.Prof.Atul Pandey (HOD, BAF Department)

10.Prof.Ravi Ahuja (HOD, BBI Department)

11.Mr.Rahul Dhomse (Office Superintendent)

Minutes-

- 1)It was decided to conduct the webinars to conduct the activities.
- 2) No other matter arised as a complaint from the members. Prof. Nikita Shrivastava gave vote of thanks.

I/C Principal

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Laxman Devram Sonawane College, Kalyan (w) Notice

22/02/2022

The meeting of the Grievance Redressal Cell has been organised on Friday 25th Feb. 2022 at 11.30 am in room no 6.

Agenda for the meeting-

- 1) Inform students to pay the fees.
- 2) About the maintenance of the fans and lights.

I/C Principal

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Laxman Devram Sonawane College, Kalyan (w)

Student Redressal Cell Meeting -2 MINUTES (Academic year 2021-22)

The meeting for Grievance Redressal Cell was conducted on Friday 25th Feb., 2022 at 11.30 am in room no.6

The following members were present in the meeting-

Members —

1.Ms. Annie Antony (I/C Principal)

2.Prof.Damodhar Morey (Vice Principal and HOD, Arts Department)

3.Dr. Amita Badiyani (HOD, Science Department)

4.Dr.Kesar Lalchandani (HOD, Accounts Department)

5.Ms.Manya Hardwani (HOD, Commerce Department)

6.Ms.Sabina Ansari (HOD, I.T Department) عرافاته

7.Prof.Kanyakumari Basani (HOD, C.S Department)

8.Prof.Nikita Shrivastava (HOD, B.M.S. Department) Nikita

9. Prof. Atul Pandey (HOD, BAF Department) A. Pardel

10.Prof.Ravi Ahuja (HOD, BBI Department)

11.Mr.Rahul Dhomse (Office Superintendent)

MINUTES—

1) Online payment mode should be provided to the students to pay the fees was discussed. Installment facility to the students is sanctioned.

2) After the pendamic there is a need of lights & fans maintenance and the infrastructure improvement so the special committee should be appointed for this matter was decided in the meeting.

The meeting ended with the vote of thanks given by Prof. Atul Pandey