# Grievance Redressal Cell (2020-2021)

The institution has a grievance redressal cell. It looks into general and academic complaints of the staff and students. It promptly tries to offer solutions for their redressal in periodical meetings of the committee. The staff and students are notified to communicate their complaints about administration, library, academics etc. to the Grievance Redressal Cell. If the grievances are not within the purview of the committee, then the issues are brought to the notice of the authorities.

# **Objectives**

- To create a platform where staff and students can raise their problems about academic and non-academic matters
- To receive suggestions from the students for improvement
- To ensure effective solution to students to redress their problems

### **Functions**

- The cases are attended promptly on the receipt of return grievances from students
- The cell reviews all cases and acts accordingly as per the policy
- The cell submits report to the authority regarding the cases attended

## Committee for Grievance Redressal Cell

Ms. Annie Antony (I/C Principal)

Dr. Rajdeep Morey (Vice Principal and HoD, Arts Department)

Dr. Amita Badiyani (HoD, Science Department)

Dr. Kesar Lalchandani (HoD, Accounts Department)

Ms. Manya Hardwani (HoD, Commerce Department)

Ms. Sabina Ansari (HoD, I.T Department)

Dr. Kanyakumari Basani (HoD, C.S Department)

Dr. Nikita Shrivastava (HoD, B.M.S. Department)

Mr. Atul Pandey (HoD, BAF Department)

Mr. Ravi Ahuja (HoD, BBI Department)

Mr. Rahul Dhomase (Office Superintendent)

Frincipal
L. D. Sonawane College
of Arts, Commerce & Science
Kalyan (W),



# Laxman Devram Sonawane College, Kalyan (w) Committee for Grievance Redressal Cell

## **Notice**

10/09/2020

The online meeting for the Grievance Redressal Cell has been organised on Wed.11th Sept. 2020 at 11.30 am on zoom app.

Agenda for the meeting-

- 1) To give fees installment facility to the students.
- 2) Any other matter with the permission of the chair.

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# Laxman Devram Sonawane College, Kalyan (w) Committee for Grievance Redressal Cell

# Grievance Redressal Cell Meeting -1 MINUTES (Academic year 2020-21)

Due to covid an online meeting for the Grievance Redressal Cell was conducted on Wed. 11th Sept. 2020 at 11.30 am
The following members were present in the meeting-

#### Members —

1.Ms.Annie Antony (I/C Principal)

2.Prof. Damodhar Morey (Vice Principal and HOD, Arts Department)

3.Dr. Amita Badiyani (HOD, Science Department)

4.Dr.Kesar Lalchandani (HOD, Accounts Department)

5.Prof.Manya Hardwani (HOD, Commerce Department)

6.Prof.Sabina Ansari (HOD, I.T Department)

7.Prof.Kanyakumari Basani (HOD, C.S Department) Kanyak

8.Prof.Nikita Shrivastava (HOD, B.M.S. Department) Wikita

9.Prof.Atul Pandey (HOD, BAF Department)

10.Prof.Ravi Ahuja (HOD, BBI Department) Ravi A

11.Mr.Rahul Dhomse (Office Superintendent)

#### Minutes-

- 1)It was decided to give concession for the students to pay the fees even the installment facility is also going to provide.
- 2) No other matter arised as a complaint from the members. Prof. Kanyakumari B. gave vote of thanks.

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Principal

L. D. Sonawane College

Arts, Commerce & Science

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# Laxman Devram Sonawane College, Kalyan (w) Notice

02/03/2021

The online meeting of the Grievance Redressal Cell has been organised on Tuesday 3rd March 2021 at 11.30 am.

Agenda for the meeting-

- 1) Inform students to pay the online fees.
- 2) To solve the issue of the students living in remote area to use network for the

exams.

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# Laxman Devram Sonawane College, Kalyan (w) Student Redressal Cell Meeting -2 MINUTES (Academic year 2020-21)

An online meeting for Grievance Redressal Cell was conducted on Tuesday 3rd March, 2021 at 11.30 am.

The following members were present in the meeting-

#### **Members**

1.Ms. Annie Antony (I/C Principal)

2.Prof.Damodhar Morey (Vice Principal and HOD, Arts Department)

3.Dr. Amita Badiyani (HOD, Science Department) AB

4.Dr.Kesar Lalchandani (HOD, Accounts Department) Kesar

5.Ms.Manya Hardwani (HOD, Commerce Department)

6.Ms.Sabina Ansari (HOD, I.T Department) مساطع

7.Prof.Kanyakumari Basani (HOD, C.S Department)

8.Prof.Nikita Shrivastava (HOD, B.M.S. Department) Nikita

9.Prof. Atul Pandey (HOD, BAF Department)

10.Prof.Ravi Ahuja (HOD, BBI Department) Roui A

11.Mr.Rahul Dhomse (Office Superintendent)

#### **MINUTES**

- 1) Online payment mode should be provided to the students was decided.
- 2) The problem of the remote area students must be solved so it was decided to call such students to the college for online exams by the assistance of college WiFi.

The meeting ended with the vote of thanks given by Prof. Ravi Ahuja.

I/C Principal

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L. D. Commerce & Science of Arts, Kalyan (W).